



Raiffeisen Bank Kosovo J.S.C.
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TO WHOM IT MAY CONCERN

Subject: Letter of Reference – "American University in Kosovo - Training and Development Institute"

We are giving this recommendation letter in good faith and upon the request of our business partner as a result of their satisfactory services level performed while providing for service and training for Raiffeisen BANK Kosovo J.S.C, respectively:

- ◆ Business English,
- ◆ PMP,
- ◆ Advanced Excel,
- ◆ Lean Six Sigma - Data Analysis Module.

Given our experience from the contractual engagements with "American University in Kosovo - Training and Development Institute" we are happy to recommend them as a contractor of professional services.

Note: We do not accept any legal responsibility nor liability or whatsoever, in relation to any information provided within this reference.

