



**REPUBLIKA E KOSOVËS**  
**REPUBLIKA KOSOVA/REPUBLIC OF KOSOVA**

**ZYRA E AUDITORIT TË PËRGJITHSHËM**  
**KANCELARIJA GENERALNOG REVIZORA/OFFICE OF THE AUDITOR GENERAL**

**To whom it may concern:**

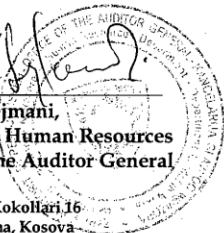
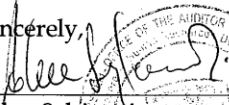
We really valued what our staff learned on the **Training of Trainers** training delivered from November 17<sup>th</sup> 2012 till December 22<sup>nd</sup> 2012 (six modules). This ToT offered mostly training skills for future trainers of the OAG.

The AUKTDI used a variety of teaching techniques, training development, training designs and training deliveries in order to ensure a good quality of the training. It was informative, confidence building and skill enhancing. The method of teaching was very good, hands on and practical including good opportunities for follow up. Even down to small details.

The pace and teaching style of the training was spot on, attending to our needs as well as being sensitive to the group. What seemed to be an overwhelming program and complex system was broken down into a manageable and accessible tool.

The staff really appreciated the training and approach. We feel equipped, confident in using and applying the skills learnt. Our intention is to continue our cooperation within this sphere. Based on these experiences we highly recommend AUK Training and Development Institute as provider of training.

Sincerely,



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