

Date: 27/12/2012

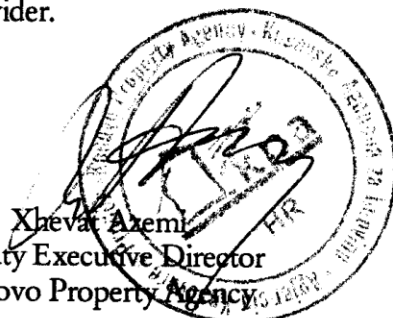
To whom it may concern

The Kosovo Property Agency (KPA) was established on 4 March 2006 by the promulgation of UNMIK Regulation 2006/10 On the Resolution of Claims Relating to Private Immovable Property, Including Agricultural and Commercial Property. This Regulation was amended by UNMIK Regulation 2006/50 of the same name on 16 October 2006, which itself was amended by the Assembly of Kosovo Law No. 03/L-079 also of the same name on 15 June 2008.

This is a confirmation to express the cooperation between our Agency and American University in Kosovo Training and Development Institute, respectively on the below trainings provided:

- Introduction to Professional English Correspondence
- Office Administration Skills
- Executive Business English
- Personality styles, group dynamics, conflict resolution and gossips in organization
- Communication Skills
- Interpersonal Communication and Leadership

It was a great experience and our staff is satisfied with the trainings provided. We believe that we will continue our cooperation in the future and we are happy to recommend AUK Training and Development Institute as a training provider.


Xhevat Azemi
Deputy Executive Director
Kosovo Property Agency

