

A&M CLOTHES

3 June 2016

To whom it may concern:

It was our pleasure to have AUK Training and Development Institute as a Training Provider. It is one of the most professional institutions, which is very efficient and effective.

A&M has trained its staff for Sales and Customer care, which was very helpful. A group of 35 shop managers and sales assistants attended this workshop.

The training workshop to our employees was supportive, sincere, logical, enthusiastic and very well-organized. They provided our staff with appropriate, correct and relevant information. The team felt they did benefit and learned a lot about the right communication with the end customer. Workshops to improve Sales and Customer care, could benefit many Retail Companies.

Hope to have fruitful relations with your organization in the future with respect to employees training and projects.

Yours sincerely,



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