

16 July 2014

## Letter of Reference

American University of Kosovo – Training and Development Institute

To whom it may concern,

It is our pleasure to give this recommendation letter upon the request of our partner “American University of Kosovo – Training and Development Institute” as a result of the their professional level and satisfactory services performed while providing trainings for Kosovar Civil Society Foundation (KCSF) on the topics:

- Organizational Development Strategy
- Project Cycle Management (PCM)

Based on our contractual experience with “American University of Kosovo – Training and Development Institute” we strongly recommend them as a contractor of professional services.

Yours Sincerely,



Venera Hajrullahu  
Executive Director